

Robert E. Gladd. MA/EPS

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SUMMARY

Doer. Technically astute on a broad scale, compulsively creative and studious, indefatigable, collegial, and, most importantly, loyal.

CAREER SUMMARY

- April 2013 – present: Principal, Quadrant 2 Associates, www.Quadrant2associates.com, startup consulting and communications for the Healthcare space and other industries.
- March 2010 – April 2013: ONC Regional Extension Center Senior HIT Project Coordinator/Adoption Support Team Lead and HIPAA Security/Privacy staff resource, HealthInsight, and HealthIE Nevada HIE (www.HealthIENevada.org);
- July 2006 – March 2010: Independent Entertainment Marketing/PR Consultant, Las Vegas;
- 1993 - 1995 and 2005 - 2007: Health Care Improvement Analyst with the Nevada/Utah Medicare Quality Improvement Organization (QIO), HealthInsight;
- 2000 - 2005: Credit Risk/Operations Analyst, First National Bank of Marin, Las Vegas;
- 1999 - 2004: Adjunct faculty member, UNLV and CCSN (“Critical Thinking”);
- 1991 - 1992: Technical Editor, Computational Systems, Inc., Knoxville TN;
- 1986 – 1991: Quality Control Statistician and IT Systems Analyst, IT Corporation Oak Ridge Laboratory, Oak Ridge, TN;
- 1985 – 1992: Corporate and Academic Media Associates, Inc. (CAM3), Knoxville, TN. Co-founder, Vice President and General Manager of a small business principally focused on academic market A/V products.

MISCELLANY

- Senior member, American Society for Quality (ASQ), past Chairman, ASQ Las Vegas Section 705. Member, ASQ Health Care, Statistics, and Service Quality Divisions. Former ASQ Certified Quality Engineer (1992, CQE # 28149). Enthusiastic advocate of ongoing Lean process improvement initiatives;
- Co-founder and past President of the Nevada Quality Alliance (NvQA), administrators of the Baldrige-based Nevada Governor’s Awards for Performance Excellence;
- Thoroughly educated in and adept with quantitative analysis/applied statistics, particularly in areas such as categorical, non-parametric, SPC, power analysis, and multiple regression methodology. Skilled with statistical tools such as Stata, SAS (incl. SAS SQL), and S-Plus;
- Computer literate with respect to Windows, Unix, and Mac platforms and associated applications, including those pertaining to EHR, HIE, CRM, relational database and data warehouse mining, digital pre-press, and web design and administration (e.g., now using Adobe Creative Suite products on dual core iMac and Mac Air platforms).

EDUCATION

- B.A., Psychology with Highest Honors, 1985, University of Tennessee.
- M.A., Ethics & Policy Studies, 1998, University of Nevada, Las Vegas.

PUBLICATIONS

- See www.bgladd.com/papers

REFERENCES

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